

# Arya Annurseno

Jakarta, Indonesia | +6281331267528 | [annurseno.arya@gmail.com](mailto:annurseno.arya@gmail.com) |

[www.linkedin.com/in/annurseno/](https://www.linkedin.com/in/annurseno/) | [senotify.com](https://senotify.com)

Highly skilled and detail-oriented Backend Developer with 5 years of experience designing, developing, and maintaining robust, scalable, and efficient server-side applications. Adept at building RESTful APIs, optimizing database performance, and integrating third-party services. Passionate about writing clean, maintainable code and solving complex technical challenges. Collaborative team player with excellent problem-solving skills and a commitment to delivering high-quality solutions on time.

## Education

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**Binus University – Jakarta, Indonesia**

2020 – 2025

Bachelor of Information Systems

Cumulative GPA: **3.5**

**Telkom School – Malang, Indonesia**

2017 – 2020

Vocational High School in Software Engineering

## Professional Experience

**5+ Years Experience**

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**Telkom Indonesia – Jakarta, Indonesia**

July 2020 – *present*

Backend Developer

Assigned to enhance and innovate MyCarrier, Telkom Indonesia's wholesale platform, by delivering seamless experiences across every stage of the customer journey.

The development of critical features, such as:

- Lead Management System to optimize sales workflow built with AI integration and JIRA's board-like style.
- Content Management System to help marketing team on customizing MyCarrier's Landing page, products, and much more.
- Invoicing to automate financial processes with Telkom's core system integration.
- Fault Handling System to streamline Telkom's issues resolution
- Automated document generation like Invoice Letter and Offering Letter using tools like WYSIWYG and puppeteer
- Business Owner Dashboard to provide real time insights and analytics for decision making integrated with all of MyCarrier's feature

Key achievements include:

- Achieved a remarkable user satisfaction rating of 90 out of 100.
- Generated IDR 1.5 trillion in annual revenue by implementing platform improvements.

## Internship Experience

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**Telkom Indonesia – Jakarta, Indonesia**

June 2019 – July 2020

Internship Backend Developer

Joined the internship program through the Teaching Factory program. During the internship, I was assigned to a project:

- CODEX Talent Performance (June 2019 – July 2020)
  - Developed a Talent Performance Dashboard supported by integration with JIRA, git, and various tools on Telkom

## Training and Certification

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**Google Cybersecurity**

September 2024 – December 2024

Google Career Certificate

**Indonesia Scrum Master I & II**

May 2021 – June 2021

Ekipa Agile Consultancy Indonesia

## Skills

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**Languages:** JavaScript, TypeScript, Go

**Databases:** SQL, NoSQL, Redis, Elasticsearch

**Queue:** Kafka, Bull

**Workflow:** Scrum & Jira

**Version Control:** Git

**API Development:** REST API, gRPC, Postman Documentation

**DevOps:** Docker, Jenkins

**Practices:** Microservice, Domain Driven Development, Clean Architecture